ONLINE REPORTING AND CONTACT

You can do the following online:

! Report...

- Anti-social behaviour
- Criminal damage
- Dash cam or mobile phone footage
- Hate incident/crime
- Non-injury road traffic collision
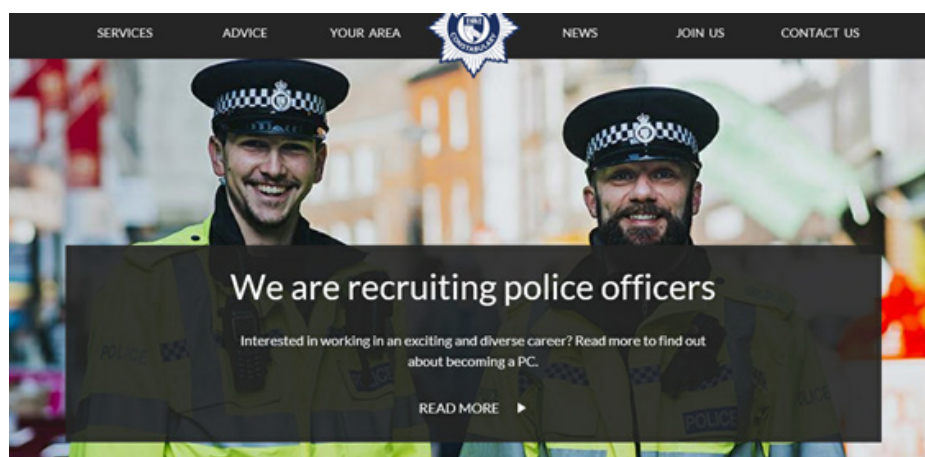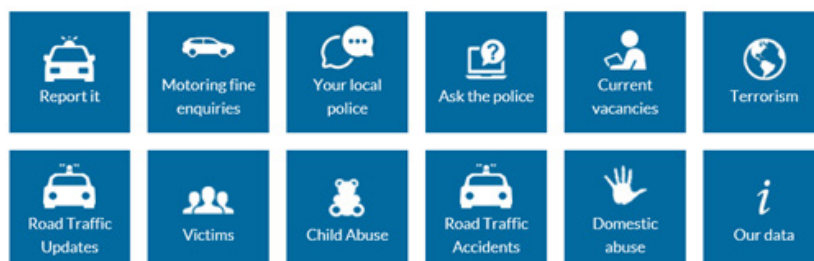- Retail theft
- Theft

@ Contact us for...

- Compliments and complaints
- Data protection
- Firearms licensing department
- Freedom of information
- General enquiries
- Motoring fine enquiries
- Newsletter feedback
- Police Connect announcement enquiries
- Police officer and staff recruitment
- Website feedback
- Your local SNT officers

Go to www.norfolk.police.uk to find out more

Our homepage screen looks like this:

⚠ To make a report...

- Click on the following icon if you wish to report a non-urgent crime to the police:

- You will then see the following screen:

- Select the most appropriate option for the incident and click on the icon or the title to the right.

- You will then need to fill out a form, which should take no longer than 10 minutes to complete.

- As part of the form, you will be required to state how often you'd like to be updated about the incident. This is in line with the Victim's Code of Practice.

- When you have completed the form you will see the below. The form is then passed onto officers who will seek to contact you directly within 72 hours.

> Thank you for your crime report. Your report will be processed as soon as possible and we will contact you within 3 days.
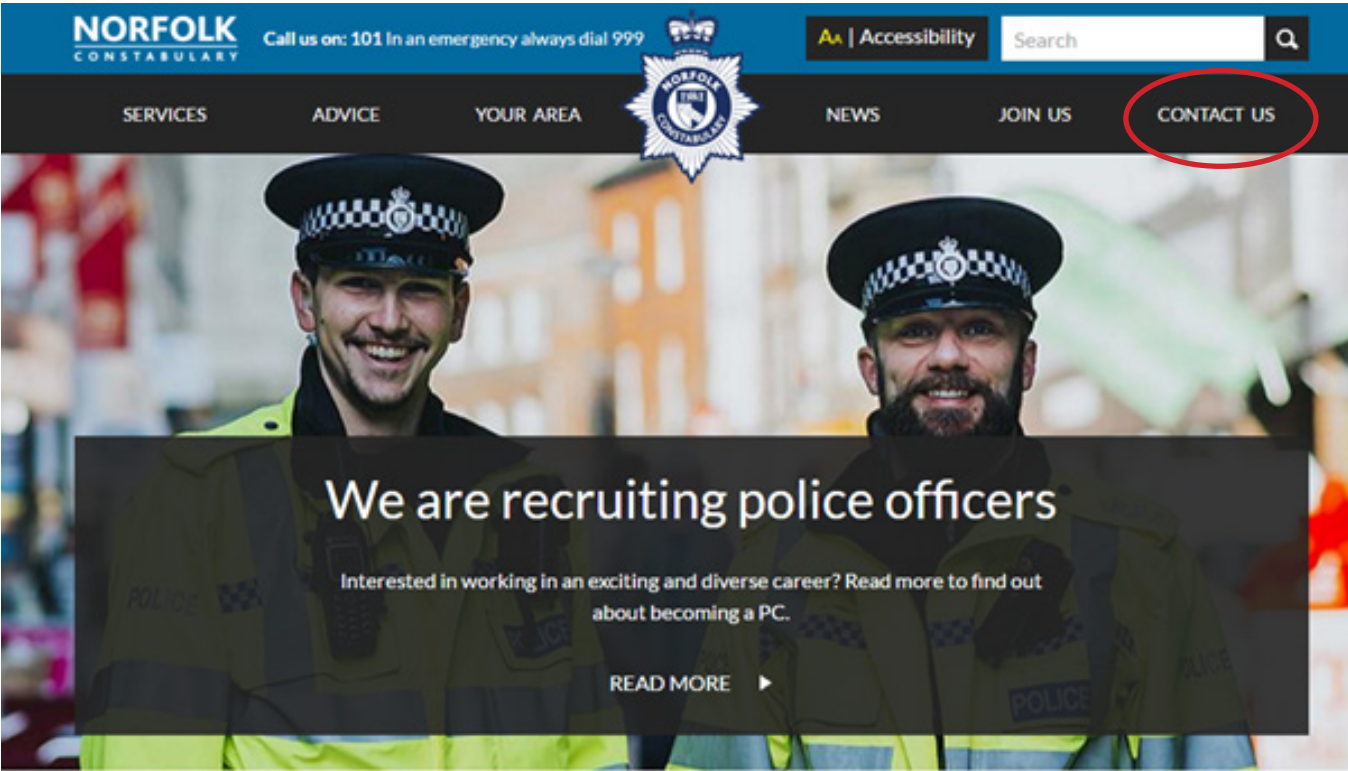>
> How did you find our online reporting service today? Please take 30 seconds to fill in our very short feedback form here.

⚠ To contact us...

- **Click on** *contact us* **at the top of the page**

- **Click** *Other contact options*

- **Click** *Contact us form*

- **You will then need to fill out a form, which should take no longer than 5 minutes to complete.**

- **When you have completed the form you will see the below. The form will then be passed onto officers who will seek to contact you directly within 72 hours.**

Thank you, your submission has been received.

NORFOLK
C O N S T A B U L A R Y
Our Priority is You