



Railway Neighbour

Contact & Communities
One Stratford Place
Montfichet Road
London
E20 1EJ

14 September 2017
Ref No: NOL 7m 78ch

T 03457 11 41 41

Dear Neighbour,

RAILWAY UPGRADE PLAN – Lingwood railway station

I am writing to you regarding improvement works near your property.

At Lingwood railway station we are undertaking an essential programme of works to replace and upgrade railway infrastructure. Network Rail has appointed Atkins Ltd and the S&C South Alliance to carry out these works. We anticipate that **works will continue intermittently until March 2019**. These improvements are a vital aspect of our strategy to provide a safe, reliable and efficient railway fit for the 21st century.

Updates will be sent to you regularly outlining the next stages of works including any alterations to the programme.

STAGE 1 WORKS

I would like to advise that the first stage of works will begin on **Saturday 21 October until Monday 30 October 2017** (a total of 9 days). At Lingwood railway station there will be alterations to passenger services throughout these works; this is to ensure the safety of our site teams working next to/on the railway track. Bus replacement services will be available to assist passengers. Please find attached a works information leaflet with further details on the scheme.

KEY ACTIVITIES TO HIGHLIGHT

Activity	Dates	Location
Ground investigation surveys. Use of plant and machinery will be required. These works have the potential to generate some noise.	Saturday 21 October 2017 until Monday 23 October 2017 Saturday 28 October 2017 until Monday 30 October 2017 Work will occur at various times throughout the day. Please note that these times are subject to alteration dependent upon circumstances.	Lingwood railway station and surrounding area.
Deliveries of materials using on track machines. These works have the potential to	Saturday 21 October 2017 until Monday 23 October 2017 Saturday 28 October 2017 until	Lingwood railway station and surrounding area.

generate some noise.	<p>Monday 30 October 2017</p> <p>Work will occur at various times throughout the day.</p> <p>Please note that these times are subject to alteration dependent upon circumstances.</p>	
----------------------	---	--

GENERAL WORKING HOURS

Daytime working will be undertaken outside of the dates and times above. On occasions some night working will be required to complete the works but will be kept to a minimum.

Any activities that can be carried out during the day will take place from **Monday to Saturday between 08:00 and 18:00** (with an hour either side of these times to set up and close down the site).

The remaining work will take place at night (between approximately 23:00 and 07:00). This is to ensure the safety of our site teams working next to/on the railway track or if there are activities that can only be carried out when trains are not running. Consecutive night time working may be required.

Please note that changes to the programme may vary depending on unexpected events, cancellations or emergency works required to maintain the track.

I would also like to advise that once the main track works has been completed, redundant materials will be recovered and removed from the railway and this will be on-going during our improvement works. If these works are likely to cause disturbance we will write to you again.

WELFARE FACILITIES

We have a duty of care to provide adequate welfare facilities for our staff. Facilities will be situated near Lingwood railway station for a period prior to the works and for several weeks afterward. This is to facilitate preparation and close down of the works. When the cabins are delivered, traffic marshals will assist pedestrians/vehicles if access is temporarily restricted.

DELIVERIES AND SITE ACCESS

Intermittent delivery of large materials/ machinery (e.g. a road/rail vehicle) may be made to the works area via access points. These activities have the potential to generate noise. Staff will be briefed to keep noise to a minimum and be considerate to local neighbours.

HOW WE WILL MANAGE THE IMPACT ON OUR NEIGHBOURS

We recognise that construction work on the railway can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but please be assured that every effort is made to minimise any unnecessary noise. Works will include the use of heavy machinery including mechanical excavators, generators, compressors, disc cutters and lighting. These items of plant will increase the noise levels in the area at various times of the day. However, the use of plant will be staged to avoid excessive noise levels. We have reminded all staff to be considerate to our neighbours.

IMPACT ON RAIL SERVICES

Please note that these works will affect Greater Anglia services. Please check before you travel at www.nationalrail.co.uk.

I hope this information is helpful and we apologise for any inconvenience these essential works may cause. If you have any questions or concerns, please visit our website at: www.networkrail.co.uk/contactus or telephone our **24-Hour National Helpline on 03457 11 41 41**.

Yours faithfully,



Paul Lennon
Community Relations Manager